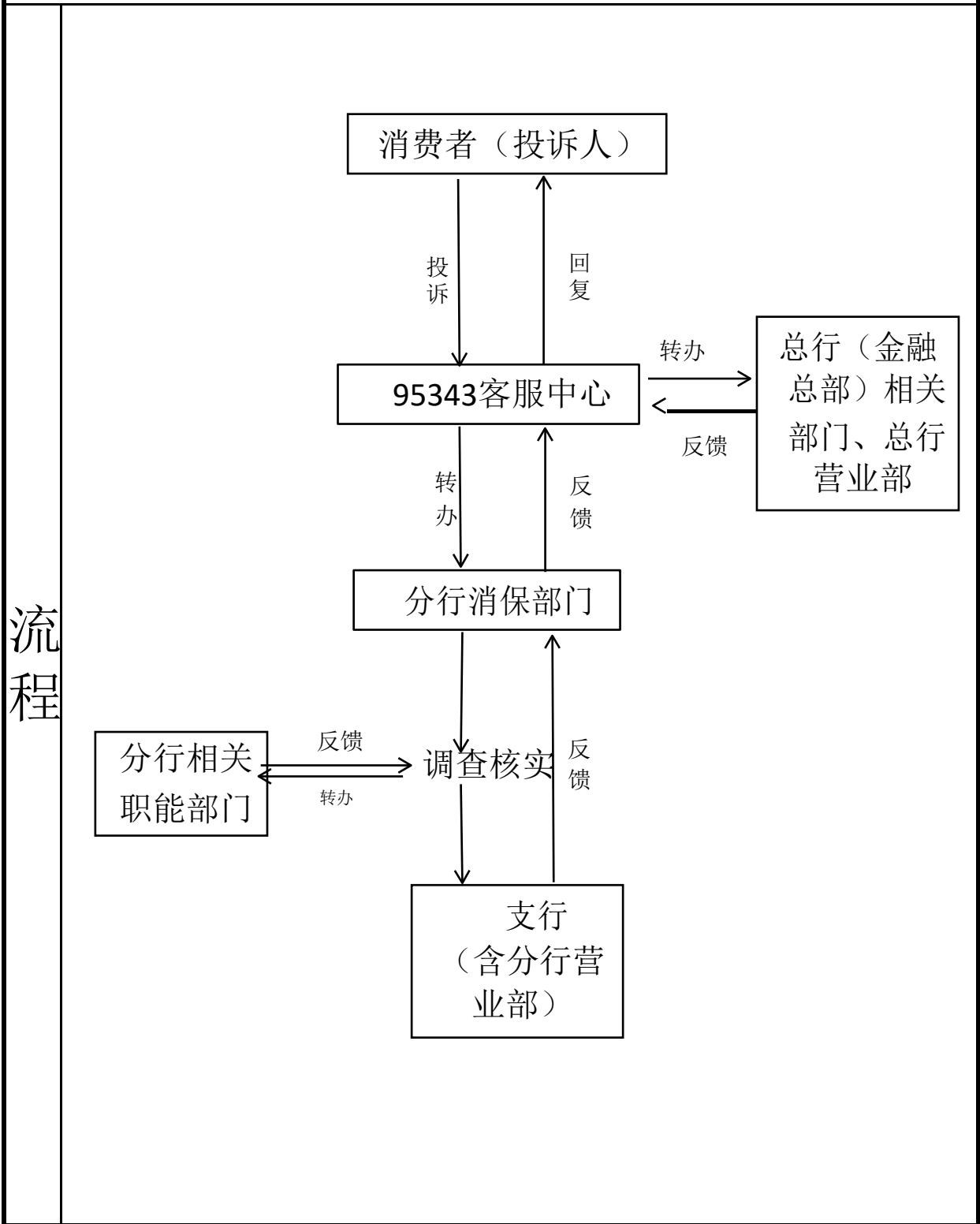


电话投诉处理流程图



网点现场投诉受理和处理流程图

